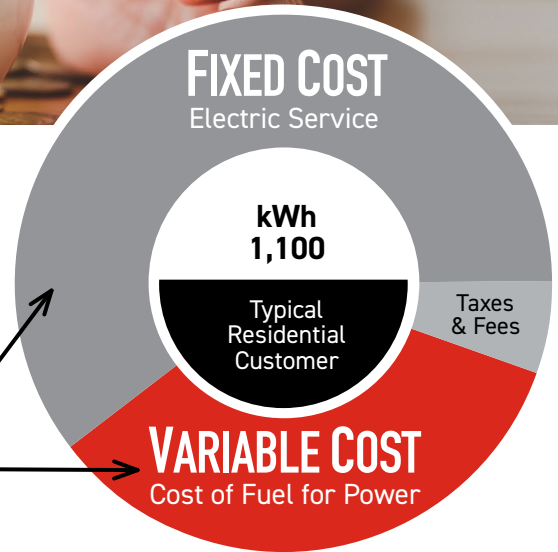




# Your PSO Bill

There have been some recent increases to your PSO bill. Here's a few reasons why:



**OKLAHOMA**  
Corporation Commission

The Oklahoma Corporation Commission reviews and approves both parts.

## FIXED COST – RELIABLE, SAFE AND SECURE GRID



**STRENGTHEN THE GRID.**  
Minimize outages.



**TRANSFORM THE GRID.**  
More energy options.



**REVITALIZE THE GRID.**  
New efficiencies.

TYPICAL RESIDENTIAL MONTHLY INCREASES

**\$ 5.07**

## VARIABLE COST – FUEL SUPPLY COSTS



The natural gas that powers our generation plants and other energy supplies are “pass-through” costs. This means that PSO customers only pay what PSO paid to keep the generation plants supplying power to your home. Fuel-free resources such as PSO’s wind energy will help reduce these costs.

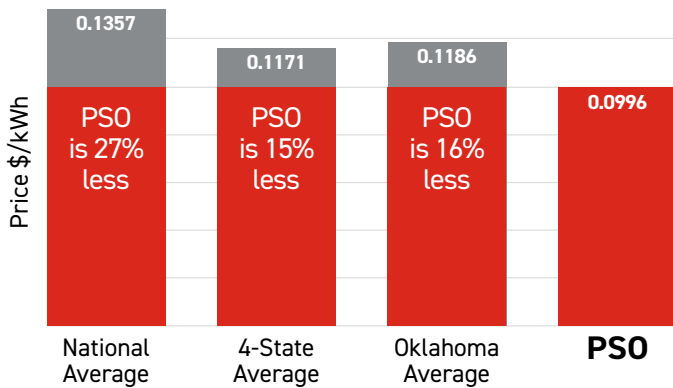
**\$10.96**

## WINTER STORM URI (IF APPROVED BY OCC)



Putting our customers first meant PSO paid high energy supply costs during the winter weather storm in February 2021 to keep the power flowing to your home.

**\$ 4.06**



\*U.S. Energy Information Administration, September 2021.



PSO ranked #1 in the 2021 J.D. Power Electric Utility Business Customer Satisfaction Study<sup>SM</sup> in the south midsize segment and continues to rank high among the top of all U.S. providers in the 2021 J.D. Power Electric Utility Residential Customer Satisfaction Study<sup>SM</sup>.

Price changes can be unsettling. Consider these tips to lower your bill.

- ✓ Check out energy savings tips at [www.psoklahoma.com/savings](http://www.psoklahoma.com/savings)
- ✓ View your household usage at [www.psoklahoma.com/usage](http://www.psoklahoma.com/usage)
- ✓ View your payment options at [www.psoklahoma.com/account](http://www.psoklahoma.com/account)
- ✓ Contact us through the website, email, or phone at [www.psoklahoma.com/contact](http://www.psoklahoma.com/contact)



An AEP Company



# SAVE ENERGY. SAVE MONEY.

Use these 10 low-cost tips, to improve your home's comfort while lowering your monthly energy usage.

-  In the summer, set your thermostat a few degrees higher while you're away or asleep.
-  Close curtains and blinds to keep summer heat out and open them to the sun's warmth in for winter.
-  Close the fireplace damper when not in use to keep air from escaping through the chimney.
-  Replace traditional bulbs with LEDs. They last longer and use less energy.
-  Unplug underused electronic devices when not in use.
-  Turn off lights when you leave a room for longer than 15 minutes.
-  Only wash full loads of laundry and dishes to conserve water and energy.
-  Lower your water heater temperature to 120-130 degrees to save 3-5% in energy costs.
-  Seal around windows and doors to keep air from leaking in or out.
-  Clean or replace air filters every month or two to keep it running efficiently.

Get more energy-saving tips at [PowerForwardWithPSO.com](http://PowerForwardWithPSO.com)