

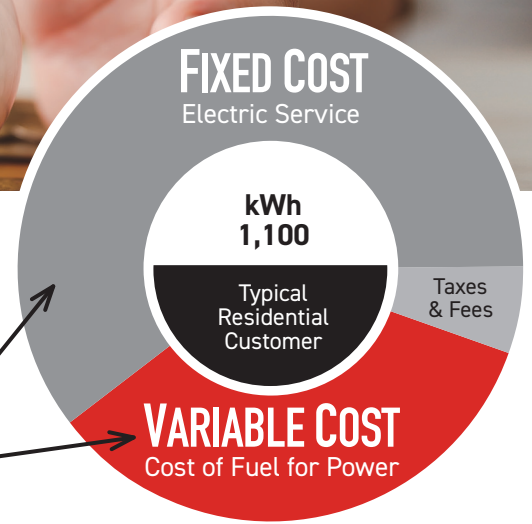
# Your PSO Bill

There have been some recent increases to your PSO bill. Here's a few reasons why:



**OKLAHOMA**  
Corporation Commission

The Oklahoma Corporation Commission reviews and approves both parts.



## FIXED COST – RELIABLE, SAFE AND SECURE GRID



**STRENGTHEN THE GRID.**  
Minimize outages.



**TRANSFORM THE GRID.**  
More energy options.



**REVITALIZE THE GRID.**  
New efficiencies.

## TYPICAL RESIDENTIAL MONTHLY INCREASES

(Rate review pending approval from OCC)

**\$ 3.57**

## FIXED COST – FUEL-FREE POWER PLAN



**NEW FUEL-FREE ENERGY GENERATION** that will ultimately lower customers' bills by 2026. PSO customers will have more stable energy delivered to their home from clean resources together with natural gas.

(by 2026)

**\$ -0.64**

## VARIABLE COST – FUEL SUPPLY COSTS (Oct. 2022)



The natural gas that powers our generation plants and other energy supplies are "pass-through" costs. This means that PSO customers only pay what PSO paid to keep the generation plants supplying power to your home. Without fuel-free resources such as PSO's wind energy, this cost would've doubled.

**\$ 7.41**

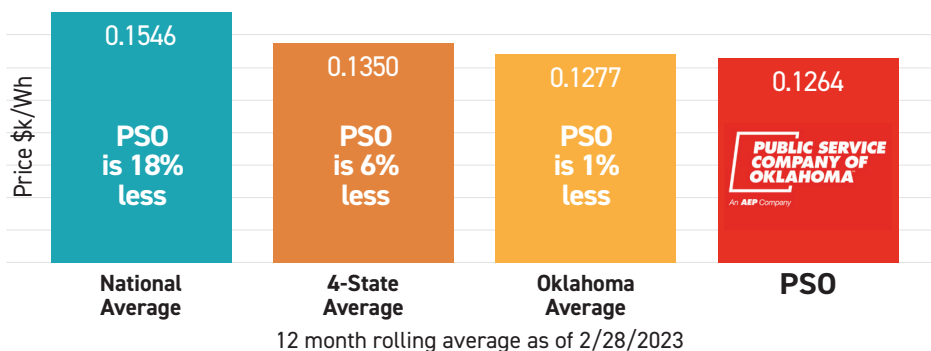
## WINTER STORM URI



Putting our customers first meant PSO paid high energy supply costs during the winter weather storm in February 2021 to keep the power flowing to your home.

**\$ 4.82**

## AVERAGE RESIDENTIAL ELECTRIC PRICES (U.S Energy Information Administration)



PSO ranked #1 in the 2021 J.D. Power Electric Utility Business Customer Satisfaction Study<sup>SM</sup> in the south midsize segment and continues to rank high among the top of all U.S. providers in the 2021 J.D. Power Electric Utility Residential Customer Satisfaction Study<sup>SM</sup>.

Price changes can be unsettling. Consider these tips to lower your bill.

- ✓ Check out energy savings tips at [www.psoklahoma.com/savings/](http://www.psoklahoma.com/savings/)
- ✓ View your household usage at [www.psoklahoma.com/account/usage/](http://www.psoklahoma.com/account/usage/)
- ✓ View your payment options at [www.psoklahoma.com/account/](http://www.psoklahoma.com/account/)
- ✓ Contact us through the website, email, or phone at [www.psoklahoma.com/contact/](http://www.psoklahoma.com/contact/)






# SAVE ENERGY. SAVE MONEY.


Use these 10 low-cost tips, to improve your home's comfort while lowering your monthly energy usage.


Check your usage in 15 minute periods at [psoklahoma.com/account/usage/](https://psoklahoma.com/account/usage/)

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In the summer, set your thermostat a few degrees higher while you're away or asleep. In the winter, set your thermostat a few degrees lower while you're away or asleep.
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Close curtains and blinds to keep summer heat out and open them to let in the sun's warmth during the winter.
- 


Close the fireplace damper when not in use to keep air from escaping through the chimney.
- 


Replace traditional bulbs with LEDs. They last longer and use less energy.
- 

Unplug underused electronic devices when not in use.
- 

Turn off lights when you leave a room for longer than 15 minutes.
- 

Only wash full loads of laundry and dishes to conserve water and energy.
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Lower your water heater temperature to 120-130 degrees to save 3-5% in energy costs.
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Seal around windows and doors to keep air from leaking in or out.
- 

Clean or replace air filters every month or two to keep it running efficiently.

Get more energy-saving tips at [PowerForwardWithPSO.com](https://PowerForwardWithPSO.com)