

**PUBLIC SERVICE COMPANY OF OKLAHOMA**  
**P.O. BOX 201**  
**TULSA, OKLAHOMA 74102-0201**  
**PHONE: 1-888-216-3523**  
**KIND OF SERVICE: ELECTRIC**

**7TH REVISED SHEET NO. 2-1**  
**REPLACING 6TH REVISED SHEET NO. 2-1A**  
**EFFECTIVE DATE 3/29/2019**

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**SCHEDULE: ELECTRIC SERVICE RULES, REGULATIONS AND CONDITIONS OF SERVICE**

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These Electric Service Rules, Regulations and Conditions of Service govern the terms of access and conditions for the provision of electric service by PSO. These Rules, Regulations and Conditions of Service are not intended to limit the liability of PSO or the customer for damages except as expressly provided herein. PSO will make reasonable provisions to supply steady and continuous electric service, but does not guarantee delivery of electric service against fluctuations or interruptions. PSO will not be liable for any damages, whether direct or consequential, including without limitation, loss of profits, loss of revenue, or loss of production capacity occasioned by fluctuations or interruptions unless it be shown PSO has not made reasonable provisions to supply steady and continuous electric service, consistent with the customer's class of service or in compliance with Oklahoma Corporation Commission Electric Utility Rules.

However, if damages result from fluctuations or interruptions in electric service that are caused by PSO's or customer's gross negligence or intentional misconduct, these Service Rules, Regulations and Conditions of Service shall not preclude recovery of appropriate damages when legally due.

*PSO makes no warranties with regard to the provision of electric service and disclaims any and all warranties, express or implied, including but not limited to warranties or merchantability or fitness for a particular purpose.*

### **COMMUNICATION WITH PSO**

Customers can call PSO 24 hours a day, seven days a week, at the numbers below.

**Customer Service**  
1-888-216-3523

**Report an Outage**  
1-888-218-3919

**Self-Service Account Inquiries**  
1-888-237-2886

Customers can also visit [PSOklahoma.com](http://PSOklahoma.com) to take the following actions or get useful information:

**REPORT TROUBLE**  
Safety Hazard  
Service Outage  
Street or Outdoor Light Problem  
Tree Problem  
Always Call before you Dig

**CUSTOMER SERVICE**  
Pay Your Bill  
Start or Stop Service  
View Bill History  
See Usage History  
View PSO's Approved Tariffs

**NEWS, ISSUES, AND HIGHLIGHTS**  
What's Happening at PSO  
Service Highlights  
Information About PSO

Customers can also write to: **PSO, Attention: Customer Service, P.O. Box 201, Tulsa, OK 74102**

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**Rates Authorized by the Oklahoma Corporation Commission**

Effective	Order Number	Cause / Docket Number
March 29, 2019	692809	PUD 201800097
February 28, 2018	672864	PUD 201700151
December 30, 2016	657877/658529	PUD 201500208
April 30, 2015	639314	PUD 201300217
October 13, 2011	589969	PUD 201100083

APPROVED  
March 22, 2019  
DIRECTOR  
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**SPECIAL SERVICE OPTIONS**

Public Service Company of Oklahoma (PSO) has a variety of Special Service Options, which may be available to you, the customer. Those available at this time are listed below. Call PSO for more information about these services.

1. **Credit Arrangements** - If an emergency comes up and you cannot pay your bill by the due date, call PSO. You may be eligible for a Deferred Payment Agreement (DPA). The DPA is an agreement, offered by the utility and agreed to by the consumer, which provides for the payment of all future bills during the period of agreement by the due date and the payment of the balance of any outstanding bills in reasonable installments.
2. **Average Monthly Payment Plan (AMP)** - See Miscellaneous Schedules.
3. **Third Party Notification** - This program is designed to help those customers who would like someone else such as a friend, relative, neighbor or other designee or agency to receive a copy of their Electric Service Cut Off Notice because of nonpayment of electric bills. Such a need may arise from comprehension or language barriers. Another need may arise if you're planning to be away from home for a long period of time.
4. **Older Adult or Disabled Notification** - If you are 65 or older or are physically limited, you can request that your account be special-coded. The coding will alert PSO to notify the Oklahoma Corporation Commission (OCC), which regulates all the state's utilities, before your electric service is cut off because of nonpayment. The OCC can then work with you and direct you, if necessary, to the appropriate community agencies.
5. **Checkless Payment Plan (CPP)** - With this convenient bill-payment program, you no longer have to mail your electric bill payment. By your written authorization, your electric bill is automatically paid from your checking or savings account each month. The date these funds will be transferred from your account is on your electric bill, and you will have the same amount of time to review your bill before payment. Call PSO to make arrangements.

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6. **Medical Certificate Form** - For some customers, termination of electric service could result in a life threatening situation. If you, a member of your family or other permanent resident of your household have a medical condition dependent upon equipment prescribed by a physician, operates on electricity, and is needed to sustain the person's life, contact PSO Customer Service at 1-888-216-3523 to have a Medical Certificate Form mailed to you.

The Medical Certificate Form does not carry or imply a special priority in restoring power to a home during a major power outage, or after disconnection of service for non-payment. If a power outage occurs, customers must be prepared with their own back-up plan, which may involve leaving the residence.

7. **PrePay Billing with PowerPay Program** - See Miscellaneous Schedules

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**TERMS AND CONDITIONS OF SERVICE**

1. **PURPOSE**

These *Terms and Conditions of Service* outline the rights and obligations of both PSO and its retail customers, and are designed for the benefit and protection of both parties.

These *Terms and Conditions of Service* supersede all those previously issued by PSO.

2. **INTERPRETATION OF RULES AND REGULATIONS**

PSO wants to work with you in providing electric service and to avoid service disconnection. Whenever there is a disagreement between you and PSO on the application or interpretation of these Rules, either party may ask the Oklahoma Corporation Commission to help resolve the disagreement.

3. **RATE OPTIONS**

PSO's rate schedules and these *Terms and Conditions of Service* are on file with the Oklahoma Corporation Commission. For copies contact PSO.

PSO has a variety of rate schedules available and can help you determine the best rate to meet your needs. **It is the customer's right and obligation to designate a choice.**

4. **SERVICE APPLICATIONS AND CONTRACTS**

You may apply for electric service by mail, e-mail or by telephone. All such applications shall be subject to both these *Terms and Conditions of Service* and the *Oklahoma Corporation Commission's General Rules and Regulations Governing the Operations of Electric Utilities*.

PSO will connect new service during normal working hours (8 a.m. to 5 p.m. Monday through Friday). New service will be connected only after all of the applicant's outstanding PSO bills are paid or credit arrangements are made. PSO may refuse electric service to an applicant who tries to avoid paying for past service. There will be an additional charge for service connections after hours. See Miscellaneous Schedules.

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**5. ELECTRIC SERVICE DEPOSITS**

You may be required to pay a cash deposit before your service is connected. See Miscellaneous Schedules for additional requirements.

**6. TEMPORARY OR INDETERMINATE SERVICE**

PSO may require advance payment for temporary or indeterminate service to cover equipment installation and removal costs.

Rates may vary based on your specific service needs.

**7. USE OF ELECTRIC SERVICE**

The electric service furnished by PSO is for your exclusive use and cannot be resold unless your rate schedule specifically allows resale. You may not use another source of electric energy in parallel with PSO's system or use PSO as a source of standby, auxiliary or supplemental service unless your rate schedule allows otherwise.

**8. INTERMITTENT AND ELECTRONIC LOADS**

If you are planning to install any large electric equipment (welding equipment, elevators, electronic control devices, computers, adjustable frequency controllers, etc.), or electric generator equipment, you will need to call PSO to make arrangements for the added electricity requirements. In some cases, special equipment is needed to limit any adverse effect on your equipment and the effect it may have on other PSO customers. You may be responsible for purchasing the equipment needed to limit adverse effects. If PSO furnishes this equipment, you will be billed for it monthly.

**9. ELECTRIC SERVICE BILLS**

Meters furnished, installed and maintained by PSO are used to determine your monthly bills (except for unmetered service contracts).

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Meters are read multiple times a day and bills are submitted at monthly intervals unless a customer is participating in PowerPay or has a nonstandard meter. Whenever it is not possible to read your meter for a billing period, PSO may submit an estimated bill based on previous usage and other available information. You will receive no more than two consecutive estimated bills without PSO reading your meter.

Bills will be delivered to the address you request by U.S. Mail or other means selected by PSO. If you do not receive a bill, call and we will tell you the amount you owe and when it is due. PSO also will issue a duplicate bill. Failure to receive a bill is not a valid reason for non-payment.

Monthly bills are due and payable by the due date. Monthly bills unpaid by the due date will be assessed a late payment charge of 1 ½ percent of the total amount due.

Reasonable access to the meter must be provided during normal working hours. If the meter is in a hazardous location, including locations where dangerous animals are kept or where other unsafe conditions exist, you must relocate the meter loop and service entrance facilities to a location agreeable to you and PSO. Such relocation is at your expense. Another option available may be a Radio Frequency (RF) meter, which is functionally equivalent to a regular meter, except for a small radio transmitter inside the meter. In some instances this will be at the customer's expense.

**10. DISCONNECTION OF SERVICE**

A Disconnection Notice or Cut-Off Notice will be mailed to your address if your electric bill is not paid by the due date. Ten (10) days after the day the Disconnection Notice or Cut-Off Notice is mailed, service may be disconnected for the past due balance.

Failure to comply with these *Terms and Conditions of Service*, as approved by the Oklahoma Corporation Commission, or the standards of PSO set forth in the latest edition of its *Handbook of Electric Metering and Service Requirements*, will result in a written notice being mailed to you. Fifteen (15) days from the date the notice is mailed to your address, service may be disconnected.

To prevent a cutoff, please pay before the cutoff date. PSO will not collect payments at the location of a consumer's residence or business.

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For your safety and the safety of PSO employees and its authorized agents, service may be disconnected without prior notice if a dangerous electrical condition is found on your premise.

Service will be restored as soon as possible but no later than twenty-four (24) hours after you have corrected any dangerous conditions to meet PSO standards or paid all past due bills. An electrical inspection may be required before reconnection of service. Customers with a nonstandard meter also must pay a reconnect charge if service reconnection is requested to be performed during PSO's regular working hours. If service reconnection is requested to be performed after regular working hours, the after hours reconnect charge will be assessed. (Refer to Miscellaneous Service Charges Schedule).

**Disconnection for Digital Meters**

Residential and small commercial customers with smart meters will no longer receive a written statement on their premises when service is disconnected as smart meters allow for remote disconnection of service. This policy constitutes a variance from OAC 165:35-21-21(3) and was approved by Order No. 589969 in Cause No. PUD 201100083. Customers will receive disconnection notices as listed in Order No. 589969 issued in Cause No. PUD 201100083.

**11. UNAUTHORIZED USE OF ELECTRICITY**

Service may be disconnected without advance notice where unauthorized use of electricity or tampering with PSO's facilities is found on your property. *PSO shall not be liable to you or others for any injuries that result from such tampering.* PSO will make corrective action to protect its property and will charge you the total costs which shall include, but not be limited to, energy used but unmetered, property damage, investigation costs, expense of repair or replacement of PSO equipment and reconnect charges. You will be required to correct any unauthorized or hazardous condition found.

**12. POINT OF DELIVERY**

The point of delivery of electric service shall be the point at which PSO connects to your facilities. For overhead or underground construction, the point of delivery is where PSO's service line connects to your service entrance wires. This shall be located outside the

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building or, if inside, at the first point of connection most convenient to PSO's facilities. Before or during construction of your facilities, upon request, PSO will advise you as to the proper location of the point of delivery. If you and PSO are unable to agree upon the point of delivery, the Oklahoma Corporation Commission shall designate the point of delivery.

**13. CUSTOMER'S WIRING**

Electric wiring and equipment on your side of the point of delivery, except PSO metering equipment, shall be installed and maintained at your expense in accordance with the state and local laws.

For your protection and as required by law, such electric wiring and equipment must be inspected and approved by the appropriate governmental authority before PSO will connect. Where no inspection service by a governmental authority is available, the required inspection and approval should be by a licensed electrician. However, connection of PSO's service to your wiring shall not imply that such an inspection has been made. PSO is under no obligation to require an inspection of such wiring either before or after making the service connection.

PSO will not be responsible for any loss, injury or damage that may result from defects in electric wiring or equipment on your premises not owned by PSO. PSO shall refuse to make a connection when it has information or cause to believe that any installation on your premises is unsafe.

**14. SUPPORT FOR OVERHEAD SERVICE WIRES**

You must provide and maintain proper support for attachment of the service facilities in accordance with the standards of PSO. Structures with supporting walls that do not provide adequate clearance, as required by code or regulations, shall be equipped with an appropriate service support furnished by you and approved by PSO prior to installation.

**15. SERVICE INSTALLATION**

Upon your acceptance of electric connection from PSO, electric service installations used in providing service to your point of delivery shall be made by and remain the property of PSO. Where a service connection cannot be installed or maintained with adequate

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clearance from trees or other obstructions on your property, it shall be your responsibility to provide PSO rights-of-way and permissions, as are reasonably necessary and without limitation, for the purpose of installing and maintaining the electric service installation(s) on and over your property.

If you request underground electric service, it shall be installed and maintained in accordance with PSO's *Handbook of Electric Metering and Service Requirements*. The Handbook is available upon request from PSO. You must furnish a written easement for the location of the underground facilities. Prior to any excavation on your premises, OKIE Locate should be called at 811 or 1-800-522-6543. There is no charge for this locating service.

**16. METER INSTALLATION**

The size and type of electric service metering facilities varies widely because of different electrical requirements of residential, commercial and industrial uses. Upon request, the Company will provide detailed information.

- A. No meters shall be installed inside unless agreed upon in advance by PSO. No meter shall be subjected to severe vibration, dust, vapors, corrosive liquids, excessive moisture or mechanical damage. Meters shall be in non-hazardous locations and readily accessible to PSO. If meters are not so located, you may be required to relocate the meter at your expense. The mounting for the metering equipment and enclosures shall be provided by you and agreed to by PSO.
- B. If you decide it is necessary to change the existing meter location, PSO must be contacted in advance for approval. The cost of moving the meter installation shall be at your expense. PSO reserves the right to relocate any installation or enclosure, including the related wiring from the service point to the fuse panel, at no charge.
- C. Meters and metering equipment used in measuring the amount of electric service are furnished by and shall remain the property of PSO, except consumer sub-metering approved by the Oklahoma Corporation Commission.

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PSO meters, equipment, or enclosures shall be locked or sealed. Unauthorized removal of the lock or seal is prohibited. When the lock or seal is missing or opened by persons other than PSO employees or authorized agents, you may be charged \$50 plus all costs to repair or replace facilities and for PSO to inspect and reseal the meter and equipment.

- D. On new or rewired installations up to and including 200 amperes and for operations at 480 volts or less, you will furnish and install a socket meter base in the conduit run from the point of delivery to the main switch.
- E. You shall provide wiring for the meter installation. The length of the wiring will depend on the installation, but must be long enough to allow the proper installation of the meter and connection without splicing the wires. The expected load on the equipment, or applicable code shall determine the size, or gauge, of the wires.
- F. PSO calibrates, maintains and tests its meters at regular intervals. However, upon your written request, PSO will make a special accuracy test within twenty (20) days. If the meter tested is found to be accurate within plus or minus 2 percent, PSO may charge you a fee of \$48 for a self-contained meter or a fee of \$81 for a CT meter for performing the test.

**17. MOTOR SIZES, VOLTAGES, ETC.**

Unless otherwise agreed to by PSO, service to motors of five (5) horsepower or less shall be single-phase. Motors in the 120-volt class shall not exceed fifty (50) amperes locked rotor current.

Service to motors of more than five (5) horsepower shall be three-phase if service can be obtained by direct connections with PSO's existing three-phase system, or if an extension of the existing three-phase system is economically justified. For motors in excess of ten (10) horsepower, PSO may require an approved device for properly limiting the starting current. The specifications and operating characteristics of the motors shall be submitted to PSO for approval. Groups of motors starting simultaneously shall be considered one motor.

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**18. PROVIDING CLEARANCE FOR HOUSE AND EQUIPMENT MOVING**

When you plan to move a house, structure, or equipment that may cause interference or damage to PSO's lines or equipment, you must give advance, written notice to PSO. This notice must include the dimensions of the object, the time it is to be moved and the precise route over which it is to be moved. PSO shall be paid in advance for the estimated cost of providing clearance of its facilities. Under no circumstances shall anyone other than authorized employees of PSO or its authorized agents, remove, cut, raise, or handle any of PSO's wires or other facilities in connection with the moving and providing of clearance.

**19. SERVICE INTERRUPTIONS**

A. PSO is not responsible for loss or damage caused by interruptions, single-phasing of equipment or changes of service due to accident, necessary repair and adjustment, burnout, fire, weather, strike, riot, war or any cause other than PSO's negligence. In the event of interruption or changes of service, PSO shall restore normal service as quickly as possible.

B. PSO reserves the right to disconnect its service to make repairs, improvements, or extensions on any part of its lines, machinery, plant or system without notice. From time to time we must interrupt your electricity to make planned/scheduled service repairs or improvements. When such need arises, we will attempt to notify you two working days in advance. **PSO is not responsible for loss or damage caused by disconnection.**

**20. CONSTRUCTION DELAYS**

The obligations of PSO in supplying electric service to you are subject to securing and retaining all necessary rights, privileges, franchises and permits. In the event construction by PSO is obstructed or delayed for reasons beyond the control of PSO, the time for the start of electric service will be extended for a period equal to the delay.

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**21. ACCESS TO CUSTOMER'S PREMISES**

As a customer, you must allow employees of PSO and its authorized agents to enter your premises at all reasonable times, or at any hour if for the sole purpose of restoring service, to: inspect, erect, install, maintain, upgrade, convert, remove or replace PSO's wiring apparatus and other facilities; read the meter; and perform other activities necessary to provide electric service, including tree trimming and tree removal where such trees in the opinion of PSO constitute a hazard to PSO personnel or facilities, or the provision of continuous electric service.

All persons representing PSO are furnished with a PSO identification card, which you should ask to see before admitting the PSO representative to your premises. PSO representatives are forbidden to demand or accept any compensation for services rendered in line with their duty unless a PSO printed receipt is given. You are requested to report immediately to PSO any discourtesy or any contact that seems suspicious.

**22. EXTENSION POLICY**

**A. Right-of-Way**

Upon acceptance of electric service from PSO, customer must provide, free of cost to PSO, all necessary easements, rights-of-way, licenses and other rights on and over customer's premises for purposes reasonably related to PSO's business, including, without limitation, the extension and furnishing of the electric connection to any customer, and services related to the electric connection such as demand signals. Such easements, rights-of-way and permits shall be permanent, unless otherwise agreed to by PSO. If requested to do so, customer shall execute all documents as PSO deems necessary or desirable to evidence any such easement, right-of-way or permit.

When the premise of a customer is so located that electric connection can be accomplished only by extending facilities over the property of another, the customer will aid and assist PSO in acquiring all other necessary easements, rights-of-way and permits on, over or under property owned by others along the route from PSO's facilities to the point of connection for purposes reasonably related to PSO's business, including, without limitation, the installation, maintenance and operation of lines and equipment as may be necessary for

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providing electric connection to the customer. Charges specifically related to obtaining the necessary easements, rights-of-way or permits will be borne by the customer, customer's agent or third party.

The service connection date may be delayed until all necessary rights-of-way and the property owners sign permits.

**B. Electric Service to Residential Customers**

1. Single-phase residential overhead service to a permanent residential dwelling will be furnished up to 300 feet from the existing overhead distribution lines at no cost to a residential customer. A standard single-phase residential service is defined as service by one radial feed provided by overhead distribution facilities installed above ground on wood poles with pole-mounted materials and equipment and overhead conductors, supplying one (1) point of connection and one (1) standard service voltage level applicable to the rate schedule under which the customer receives electric service.
2. Single-phase residential overhead service for customers in excess of 300 feet from an existing distribution line will be furnished in accordance with the following:

$$AE = (EAR) \times 3^* - B$$

WHERE:

AE = Allowable Expenditures, the local distribution costs allowable for single-phase extension in excess of the cost of a 300-foot extension.

EAR = The Estimated Annual Revenue to be paid by using the appropriate pricing schedule but excluding fuel adjustment, sales and franchise taxes.

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DIRECTOR  
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KIND OF SERVICE: ELECTRIC

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B = The estimated cost of a 300-foot extension, including transformer, meter, and service measured from the point of service toward the source.

\*PSO can consider additional annual revenue years based on other factors in compliance with OCC Rule 165:35-25-2.

3. Underground service will be provided in accordance with appropriate underground policy approved by the Oklahoma Corporation Commission.

**C. Electric Service to Commercial or Industrial Customers**

Service to commercial or industrial customers will be furnished in accordance with all requirements prescribed by proper governmental authorities and with the standards of PSO as set forth in the latest edition of its *Handbook of Electric Metering and Service Requirements*. PSO shall furnish service when the estimated base revenue will provide a return equal to the return on investment allowed by the Oklahoma Corporation Commission. In cases where the estimated base revenue will not provide PSO a return allowed by the Commission, PSO shall require payment in advance for the cost or part of the cost of the extension plus applicable taxes.

**D. Underground Residential Distribution (URD) Systems in Residential Subdivisions**

1. Design and construction of URD Systems/Route Selection

When required by platting and/or Subdivision Covenants, PSO will design and construct URD Systems in Residential Subdivisions. Developer will provide PSO Engineering with the following information to assist in the preparation of the URD System layout for a proposed subdivision:

- A. Preliminary Subdivision Plat
- B. Grading Plan
- C. Water and Sewer Plan

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- D. Other utility plans (provided by other utilities to assist in the determination of feasibility of use of Joint Trench)

Developer and PSO will hold discussion/coordination meetings to ensure orderly development of the subdivision and minimize conflicts both during and after installation. PSO Engineering may utilize other factors such as developer preferences, accessibility, economics, reliability, and safety. In some cases, the developer may be required to provide a contribution in aid of construction.

PSO will rely on developer's information to ensure electric lines are installed at a depth that is in compliance with all applicable codes and to avoid low-lying areas, steep slopes, other utility facilities and creek banks or other areas subject to severe erosion. PSO will make the determination as to whether to install a front lot system or rear lot system, or any combination or variation thereof, in order to ensure the system that is most economically feasible to PSO. PSO will work with the developer or developer's agent to consider alternative designs. Any incremental costs associated with alternative designs will be born by developer.

2. Easements, Rights-of-Way and Permits

Developer shall provide all necessary easements, rights-of-way, and permits before the installation of the URD System is begun. The easement area shall be designated on the subdivision plat. PSO will not install its facilities in any drainage easement or in an area subject to potential erosion or washout unless conduit is utilized.

3. Surveying and Staking

Developer will provide survey stakes at street crossing, property line corners and lot lines. PSO or its agent may stake centerline of trench and equipment location. If PSO or developer must "restake" due to negligence

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on the part of PSO, developer or developer's contractor, the cost of restaking will be borne by the negligent party.

4. Clearance of Easements

Developer will provide easement clear of trees and obstructions before installation of the URD System by PSO. Developer may bore under trees that need to remain and that will not conflict with above-grade electrical equipment. In such event, developer must install conduit in accordance with PSO design specifications so that tree roots do not interfere with electrical facilities. Both ends of the PVC conduit shall be sealed and marked above grade with 3/4" riser pipe.

5. Excavation and Backfill

Before PSO installation can begin, curbs must be installed and backfilled, final grading completed, water and sewer installed, easements cleared, survey and staking completed, and erosion control measures implemented by the developer. PSO may provide a turnkey process for installation, including the use of joint trench installation of utilities, of the URD system to provide trenching and backfill within established parameters. Developer must provide rock free backfill (sand or select fill), if existing backfill does not pass through a 1" mesh screen. Rock free backfill will be placed 3" below and 6" above all direct-buried cable. Backfilled trenches shall consist of a 4" to 6" berm of dirt to allow for settling of trenches. Tampering with the berm level will result in PSO's revocation of erosion control responsibility. PSO is responsible for trench restoration due to erosion for 1 year after URD system is installed. If developer and/or third party change the terrain of the berm, PSO will hold developer and/or third party liable for all damage and restoration cost. Soil conditions need to be dry and stable at the time of installation.

6. Crossing Conduits

Developer will provide 4" schedule 40 gray electric PVC conduits for all street crossings. Conduits for street crossings shall extend the full width of the right-of-way and a minimum of 5' from the backside of the curb.

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Developer shall provide concrete encased 4" schedule 40 gray electrical PVC conduit for all electrical cables that cross drainage easements (creeks, spillways, etc.) and 4" schedule 80 gray electrical PVC conduits in other areas that may be subjected to erosion or washout. Conduits for drainage easements and other crossings shall be buried 46" below final grade and shall be inspected by PSO before backfilling and compacting. The ends of all conduit shall be sealed and marked with a 3/4" riser pipe to be installed at each end of the conduit, such riser to extend 6" above final grade. All cables shall maintain a minimum clearance of 6" from other utility facilities (sewer line, storm drain, etc.) and a minimum of 12" when paralleling those facilities. If other utility facilities cross the trench near the 48" depth, developer shall provide a 4" schedule gray electrical PVC conduit under the obstacle with a 6" minimum clearance. All street crossings must conform to all PSO Distribution Standards. If municipal codes require the use of steel pipe, PSO must approve the material that will be used.

7. Pipeline and Telecommunications Easements

Developer will provide conduit crossings across any easements such as gas lines, pipelines, telecommunications lines, etc. Conduits for such crossings

will be installed in accordance with specifications provided by PSO and the owner of said facilities and will extend the full width of the right-of-way/easement. All conduit installed to satisfy this subsection shall be sealed and marked with a 3/4" riser pipe to be installed at each end of the conduit, extending 6" above final grade. PSO will not install facilities in a pipeline or telecommunications easement.

8. Street Lighting

All street lighting locations are subject to approval by the municipality or governing body of the subdivision.

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9. Contribution in Aid of Construction

The cost to install PSO facilities within a Subdivision will vary. PSO may provide turn-key installation, including all material and labor for primary, secondary, transformers, pedestals and services within the limits of 100' of primary cable per lot and 150' of service cable per lot. Additional overhead or underground facilities required above and beyond these parameters will require a contribution in aid of construction from developer.

Developer is responsible for:

- a. All trenching cost in excess of 100' per lot.
- b. Total installed cost of streetlight cable in excess of 1 span (150') per light.
- c. All trenching costs which are exclusively for the purpose of installing streetlight cable (any amount not covered above).
- d. Arterial street crossings requested by developer. Developer will provide all bores for crossings and any costs for bores are to be responsibility of developer.
- e. Sand and select backfill, if backfill does not pass 1" mesh screen test.
- f. Any necessary conduit and concrete for any area where trench depth cannot be obtained (such as rocky areas). If depth must be obtained, developer will be responsible for any additional costs to obtain depth.
- g. Total cost of primary cable in excess of 100' per lot.

PSO may extend overhead lines from the existing distribution system to the subdivision and along the perimeter or in other locations within the property being developed. Any costs resulting from a developer request to substitute underground facilities in locations where PSO has determined that overhead would be installed will be paid by developer. Such costs could include additional cable, termination enclosures and switching cabinets.

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PSO and developer will work together to establish cable layout and equipment location, but costs above standard cable or equipment that are outside PSO's basic design criteria will be the responsibility of the developer.

Costs in excess of PSO's basic design and the provisions of this subsection shall be paid in advance of construction.

**23. FACILITIES RENTAL FOR SPECIAL OR ADDITIONAL EQUIPMENT**

In the event facilities in excess of a normal installation are requested by the Customer the Company may, at its option, furnish, install, and maintain such facilities. In remuneration for such services, the Company will assess a monthly rental charge to the Customer (Facilities Charge). The Facilities Charge and other contract provisions will ensure that the associated costs are borne by the customer requesting the facilities.

The Company shall not be required to install facilities if they cannot be economically or commercially justified. Any one-time expenses incurred to install or maintain may be excluded from the facility rental fee and billed to the Customer as a separate charge. Upon mutual agreement between the Company and the Customer, the Customer may elect to make either an annual lump sum payment or pay a monthly charge.

**24. MODIFICATION OF RULES AND REGULATIONS**

No agent, representative or employee of PSO shall have the authority to amend, modify, alter or waive prices, terms, conditions, rules or regulations filed with the Oklahoma Corporation Commission. PSO shall have the right to amend prices or rules subject to approval by the Commission.

**25. PROPERTY RELOCATION**

When property, equipment, or facilities of PSO that are rightfully and lawfully in place are required to be relocated due to construction activities of other parties, PSO may require the total cost including all taxes assessed to PSO to be paid by the parties responsible for relocation. The relocation costs representing the estimated cost of investigation, evaluation, and planning for the project may be required in advance.

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**26. CONFLICTS**

Where these Terms and Conditions conflict with rules established by the Oklahoma Corporation Commission, the rules established by the Commission shall govern.

**27. SERVICE CHARGES**

See Miscellaneous Schedules

**28. HOW TO READ YOUR METER**

You do not have to wait for your electric bill to arrive each month to know how much electricity you have been using. Here's how you can easily keep track of your energy usage.

For daily readings, read the meter at the same hour each day. For weekly readings, read the meter at the same hour on the same day each week. To figure how many kilowatt-hours you have used, subtract the reading taken at the beginning of the period from the reading taken at the end of the period.

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